

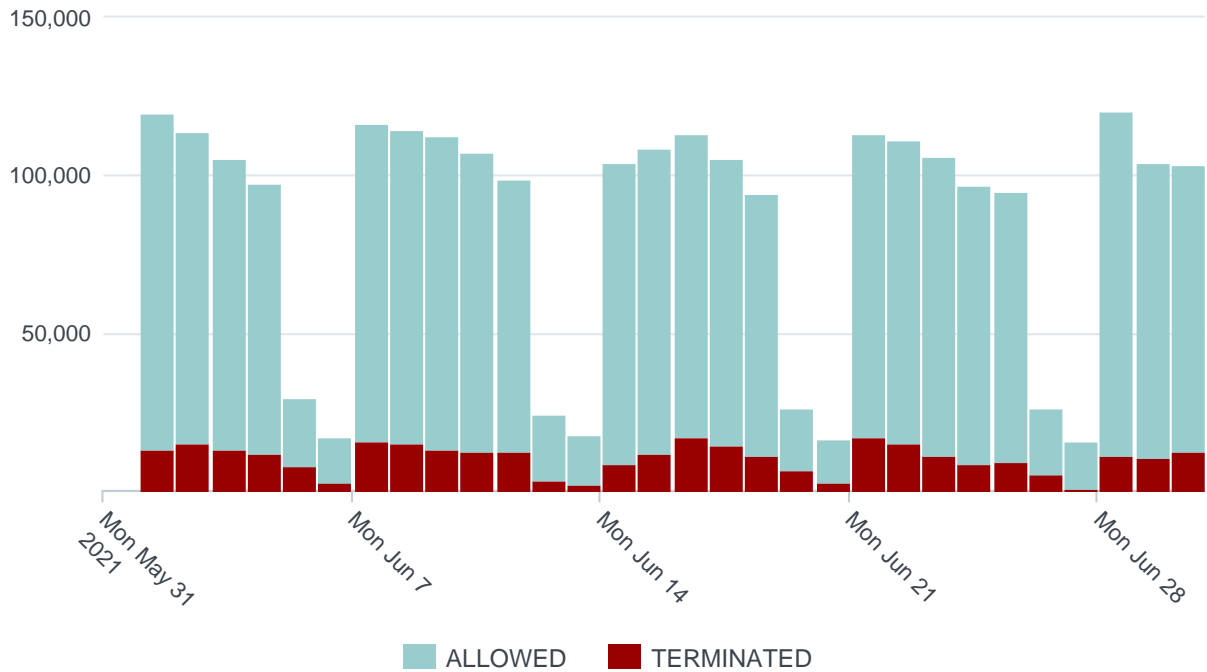
Customer - ETM® Call Secure Monthly Report - v1.4 (SANITIZED)

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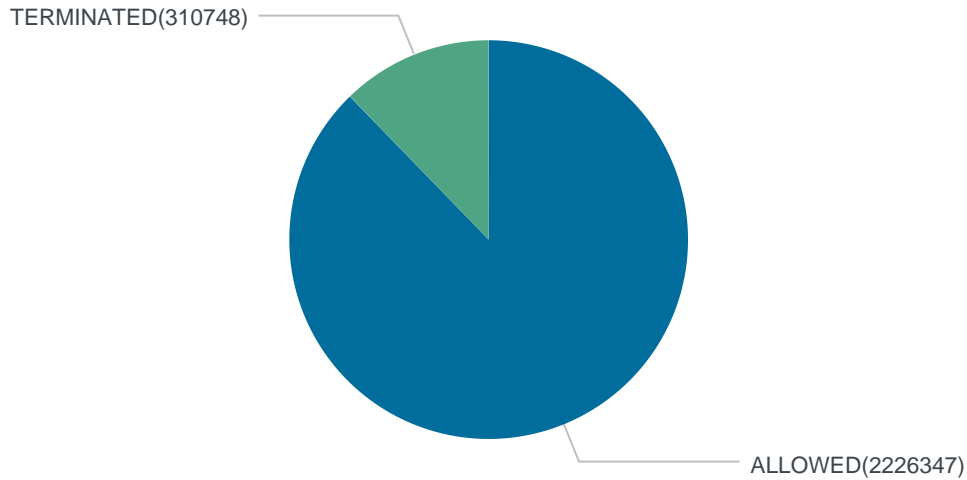
Business Partner: SecureLogix

Deliverable: ETM® Call Secure Monthly Report - June 2021

Inbound Calls by Day by Disposition



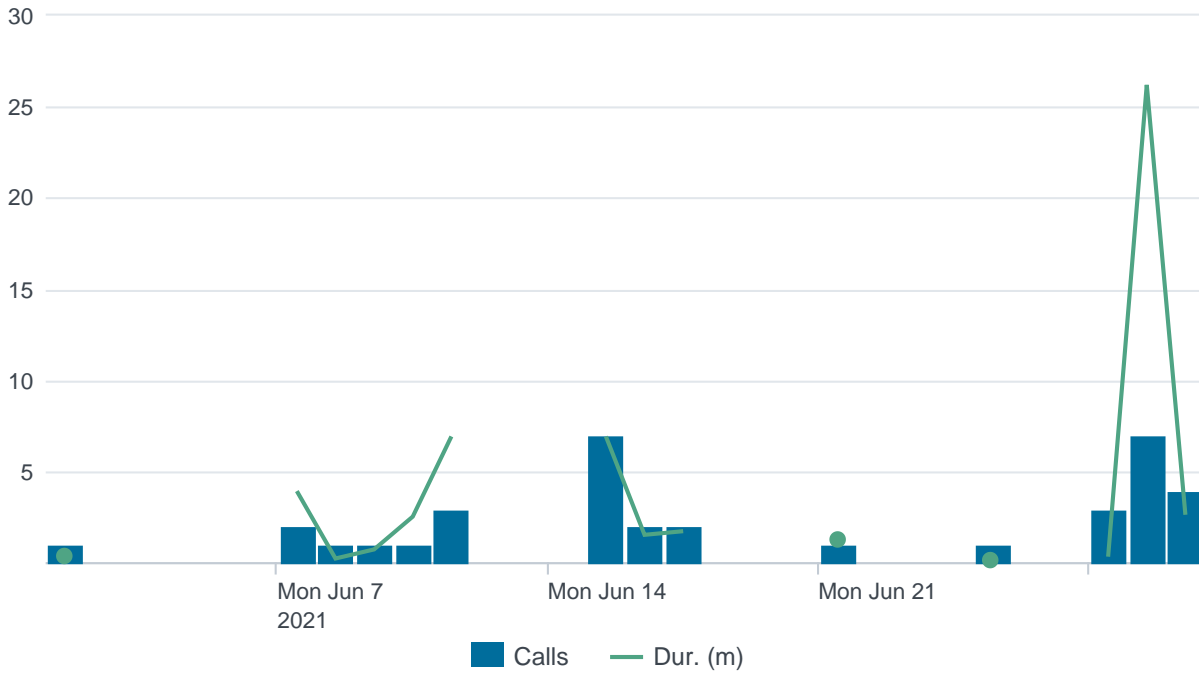
Inbound Calls by Disposition



Top 10 Inbound Callers (excl terminated calls)

External Number	Directory Last Name	Calls	Dur. (m)	Avg. Dur.	Spread
[1](111)7467287		17,401	13,642.4	0.8	330
[1](111)4148203	WhiteList	13,790	15,243.3	1.1	439
[1](111)8483000		12,740	9,963	0.8	226
[1](111)3258979		10,994	7,703.8	0.7	252
[1](111)7138025		8,790	9,765.5	1.1	238
[1](111)8200111		7,333	25,751.9	3.5	385
[1](111)6483111		7,288	16,308.8	2.2	476
[1](111)7744428		6,599	16,819	2.5	208
[1](111)7235480		6,596	6,239.7	0.9	282
[1](111)7458562		6,241	10,084.7	1.6	302

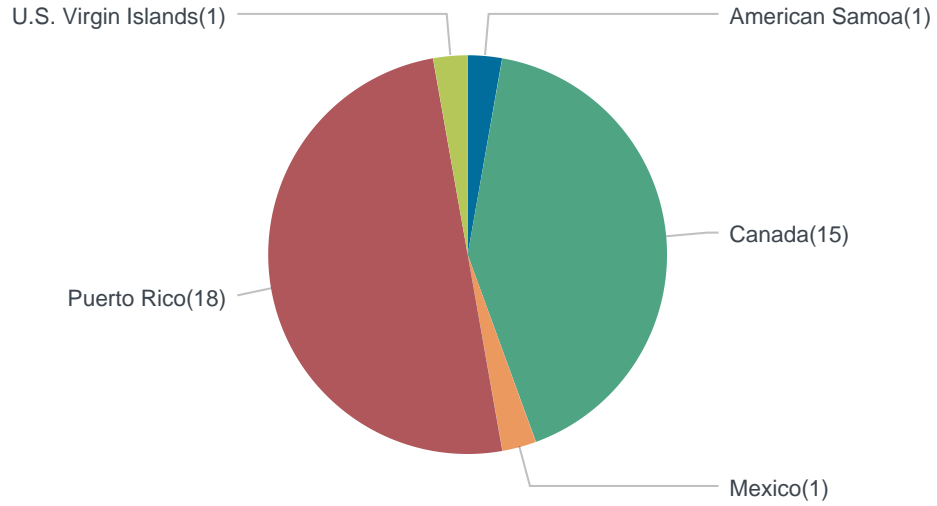
Outbound International by Day



Top 10 Outbound INTL Callers by Count

Internal Number	Calls	Dur. (m)
[1](111)4032838	5	1
[1](111)5431250	5	9.7
[1](111)4032716	4	2.6
[1](111)6981160	4	22.9
[1](111)3227369	3	0.5
[1](111)6981621	3	4.8
[1](111)6475480	1	0.6
[1](111)4032715	1	0.9
[1](111)7488700	1	0.2
[1](111)3227173	1	2.7

Top 10 Countries Called (Chart)



Top 10 Countries Called (Table)

Country	Calls	Dur. (m)
Puerto Rico	18	31.2
Canada	15	17.3
American Samoa	1	0.2
Mexico	1	2.1
U.S. Virgin Islands	1	4.1

Call Count Spike Callers (Spikey)

At least 25 calls on 1 day / At least 50% of the total calls on 1 day / At least 2 days called in

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)5623903	89	52	13	58.4
[1](111)9316891	60	51	4	85
[1](111)8773535	78	77	2	98.7
[1](111)2366745	3943	3548	19	90
[1](111)3007734	64	62	3	96.9
[1](111)3656483	95	53	7	55.8
[1](111)3652338	182	137	5	75.3
[1](111)8557455	73	69	3	94.5
[1](111)8789449	69	68	2	98.6
[1](111)4479531	90	84	2	93.3
[1](111)4254488	130	73	5	56.2
[1](111)3144953	147	122	6	83
[1](111)7512791	44	35	2	79.5
[1](111)2411688	106	99	2	93.4
[1](111)4096125	40	31	3	77.5
[1](111)5587426	150	134	9	89.3
[1](111)6264053	48	43	5	89.6
[1](111)7668019	39	36	4	92.3
[1](111)2774091	30	29	2	96.7
[1](111)4254083	225	144	6	64
[1](111)7134647	106	90	10	84.9
[1](111)5805899	2154	1703	17	79.1
[1](111)3715113	27	26	2	96.3
[1](111)6069755	78	61	9	78.2
[1](111)3298329	780	680	6	87.2
[1](111)2283233	57	56	2	98.2
[1](111)6638376	61	59	2	96.7
[1](111)3652348	74	59	4	79.7
[1](111)5595251	30	27	4	90
[1](111)3651982	235	125	6	53.2
[1](111)2579931	35	32	4	91.4
[1](111)9891931	160	102	20	63.8
[1](111)6783685	36	27	8	75
[1](111)2152944	48	44	2	91.7
[1](111)4254356	152	79	6	52
[1](111)2148799	166	87	3	52.4
[1](111)4822300	33	32	2	97
[1](111)9664308	42	30	8	71.4
[1](111)9752699	208	139	3	66.8
[1](111)7663238	101	83	10	82.2
[1](111)8469965	34	30	4	88.2
[1](111)2525155	96	60	4	62.5
[1](111)6638347	33	32	2	97
[1](111)9529169	41	33	2	80.5
[1](111)2637341	53	29	7	54.7
[1](111)7691484	64	32	3	50
[1](111)8547008	31	27	3	87.1

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)7660602	139	138	2	99.3
[1](111)3656491	68	59	5	86.8
[1](111)2422824	61	60	2	98.4
[1](111)4238921	33	30	3	90.9
[1](111)6884441	69	36	13	52.2
[1](111)7541253	118	94	13	79.7
[1](111)3652359	142	82	7	57.7
[1](111)8617661	281	148	25	52.7
[1](111)4558011	73	56	7	76.7
[1](111)7813119	103	80	8	77.7
[1](111)5051389	59	46	8	78
[1](111)3844758	333	242	4	72.7
[1](111)9950181	39	26	5	66.7
[1](111)2212271	64	37	2	57.8
[1](111)5213651	42	41	2	97.6
[1](111)7567900	31	28	3	90.3
[1](111)7262010	59	40	3	67.8
[1](111)3404553	205	125	5	61
[1](111)3656495	107	87	5	81.3
[1](111)3858816	66	57	2	86.4
[1](111)2481434	101	77	2	76.2
[1](111)8217269	56	32	15	57.1
[1](111)2239791	80	72	5	90
[1](111)9969924	147	105	2	71.4
[1](111)4254357	153	99	5	64.7
[1](111)6758695	44	28	9	63.6
[1](111)9001909	69	56	10	81.2
[1](111)3652344	767	611	6	79.7
[1](111)2404538	65	58	2	89.2
[1](111)8006351	30	29	2	96.7
[1](111)5339596	32	26	4	81.3
[1](111)2404534	184	167	2	90.8
[1](111)8312600	75	68	4	90.7
[1](111)4267586	44	31	4	70.5
[1](111)6838059	43	40	4	93
[1](111)7098646	44	40	4	90.9
[1](111)2750881	48	43	2	89.6
[1](111)3433584	54	53	2	98.1
[1](111)3222749	158	151	2	95.6
[1](111)9652363	120	86	7	71.7
[1](111)5716222	96	66	12	68.8
[1](111)3823300	392	207	24	52.8
[1](111)4448617	94	86	8	91.5
[1](111)8008032	47	32	2	68.1
[1](111)9966867	65	51	5	78.5
[1](111)7662192	31	28	4	90.3
[1](111)3011082	47	36	7	76.6
[1](111)3452608	77	39	11	50.6
[1](111)3404219	172	132	6	76.7
[1](111)4091244	45	44	2	97.8
[1](111)8557222	49	37	2	75.5
[1](111)2415494	51	37	9	72.5

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)3652354	127	83	5	65.4
[1](111)4409280	45	36	2	80
[1](111)9747170	41	39	2	95.1
[1](111)3656489	130	69	6	53.1
[1](111)7173181	65	62	3	95.4
[1](111)5723089	54	40	7	74.1
[1](111)3514821	40	26	5	65
[1](111)6452002	89	47	4	52.8
[1](111)3824549	59	37	3	62.7
[1](111)8816825	32	27	4	84.4
[1](111)4716108	212	176	19	83
[1](111)6626945	43	41	3	95.3
[1](111)4254424	171	134	5	78.4
[1](111)4694218	74	62	2	83.8
[1](111)2358125	38	32	2	84.2
[1](111)3298335	210	124	4	59
[1](111)5174985	120	119	2	99.2
[1](111)5738864	39	26	10	66.7
[1](111)4258106	42	39	4	92.9
[1](111)5100501	100	51	8	51
[1](111)5997490	73	49	14	67.1
[1](111)6685825	105	57	7	54.3
[1](111)3926725	41	32	8	78
[1](111)7358185	265	173	26	65.3
[1](111)4254470	107	81	5	75.7
[1](111)7322130	188	103	19	54.8
[1](111)2878894	50	49	2	98
[1](111)3130701	80	54	14	67.5
[1](111)7591926	64	49	12	76.6
[1](111)8245393	44	40	5	90.9
[1](111)3875809	61	45	5	73.8
[1](111)9921610	96	85	9	88.5
[1](111)3652352	179	136	5	76
[1](111)7682021	158	83	3	52.5
[1](111)4254398	322	165	5	51.2
[1](111)6220570	34	29	3	85.3
[1](111)9837653	81	80	2	98.8
[1](111)3824998	114	81	5	71.1
[1](111)7238815	251	181	13	72.1
[1](111)3000459	102	53	16	52
[1](111)5999066	148	127	14	85.8
[1](111)8746475	79	51	4	64.6
[1](111)4254774	322	235	6	73
[1](111)3817555	160	87	15	54.4
[1](111)4946703	63	36	5	57.1
[1](111)3171405	46	34	4	73.9
[1](111)4996719	90	88	2	97.8
[1](111)2484850	69	43	4	62.3
[1](111)7135153	61	32	12	52.5
[1](111)4507715	30	27	4	90
[1](111)4417959	38	32	2	84.2
[1](111)3656502	73	50	4	68.5

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)7839803	38	31	2	81.6
[1](111)3884277	58	55	4	94.8
[1](111)5472809	46	43	4	93.5
[1](111)7779239	65	33	2	50.8
[1](111)5036327	28	27	2	96.4
[1](111)5497714	114	74	5	64.9
[1](111)3303022	58	51	7	87.9
[1](111)9001912	70	45	15	64.3
[1](111)3009830	44	37	7	84.1
[1](111)4898994	40	37	2	92.5
[1](111)7270754	31	27	5	87.1
[1](111)7319199	79	66	7	83.5
[1](111)6330026	63	42	6	66.7
[1](111)5259792	111	57	8	51.4
[1](111)4254612	162	99	4	61.1
[1](111)6537915	52	51	2	98.1
[1](111)6407512	95	93	2	97.9
[1](111)2177809	28	26	2	92.9
[1](111)2891563	31	28	2	90.3
[1](111)4693413	244	125	3	51.2
[1](111)6397100	55	43	6	78.2
[1](111)7669522	65	33	3	50.8
[1](111)4546636	37	35	2	94.6
[1](111)2750896	32	31	2	96.9
[1](111)5651215	60	30	6	50
[1](111)2359391	209	121	22	57.9
[1](111)9311295	42	40	2	95.2
[1](111)3919289	134	99	16	73.9
[1](111)3652360	71	47	6	66.2
[1](111)5301438	86	69	13	80.2
[1](111)5353129	96	84	8	87.5
[1](111)2850223	128	123	6	96.1
[1](111)2414260	35	34	2	97.1
[1](111)7392856	67	41	5	61.2
[1](111)3656555	178	156	4	87.6
[1](111)2495264	43	39	2	90.7
[1](111)9852239	32	29	4	90.6
[1](111)3547841	32	31	2	96.9
[1](111)3290191	130	97	21	74.6
[1](111)4236413	65	62	3	95.4
[1](111)7629832	32	28	5	87.5
[1](111)3656499	142	95	8	66.9
[1](111)6631980	116	83	19	71.6
[1](111)3652345	93	47	7	50.5
[1](111)2981734	88	85	4	96.6
[1](111)3652339	73	56	5	76.7
[1](111)5947804	45	27	4	60
[1](111)2127457	58	36	8	62.1
[1](111)6176020	52	48	3	92.3
[1](111)5132095	51	50	2	98
[1](111)6496945	38	27	2	71.1
[1](111)3604123	55	28	16	50.9

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)4254792	153	104	4	68
[1](111)9266155	211	120	23	56.9
[1](111)3555999	84	70	12	83.3
[1](111)4254869	53	27	7	50.9
[1](111)9165951	43	27	5	62.8
[1](111)2915800	80	47	3	58.8
[1](111)7252425	99	90	7	90.9
[1](111)8023211	64	40	5	62.5
[1](111)2764473	37	35	3	94.6
[1](111)2228772	64	63	2	98.4
[1](111)7340548	45	35	5	77.8
[1](111)6332895	40	39	2	97.5
[1](111)2913409	243	228	3	93.8
[1](111)3984029	44	30	9	68.2
[1](111)3144524	158	127	4	80.4
[1](111)4802086	41	36	5	87.8
[1](111)4661180	66	41	2	62.1
[1](111)9369868	74	40	12	54.1
[1](111)8178484	171	159	2	93
[1](111)4254395	53	37	7	69.8
[1](111)8816404	66	57	2	86.4
[1](111)5227733	40	37	4	92.5
[1](111)2741090	171	104	24	60.8
[1](111)3652361	51	33	6	64.7
[1](111)4814007	39	36	4	92.3
[1](111)6630799	192	107	8	55.7
[1](111)3233100	52	26	2	50
[1](111)6498645	48	26	2	54.2
[1](111)6825030	79	42	2	53.2
[1](111)2598387	75	72	4	96
[1](111)7894407	70	68	3	97.1
[1](111)2253914	33	26	2	78.8
[1](111)7909637	38	29	2	76.3
[1](111)8686209	167	89	2	53.3
[1](111)3097759	30	26	4	86.7
[1](111)5019202	112	74	16	66.1
[1](111)8277032	44	34	7	77.3
[1](111)2703401	278	221	2	79.5
[1](111)3652351	42	32	5	76.2
[1](111)3109513	39	29	7	74.4
[1](111)6671199	60	34	4	56.7
[1](111)3652355	224	169	5	75.4
[1](111)2413565	42	40	3	95.2
[1](111)8881000	146	139	7	95.2
[1](111)2603011	49	31	3	63.3
[1](111)7750691	37	29	4	78.4
[1](111)2439132	71	37	2	52.1
[1](111)4656582	67	53	4	79.1
[1](111)9962193	68	35	2	51.5
[1](111)5974996	102	62	13	60.8
[1](111)7661459	138	134	2	97.1
[1](111)5621628	45	29	11	64.4

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)3832601	49	28	8	57.1
[1](111)4989047	469	255	14	54.4
[1](111)2410106	36	35	2	97.2
[1](111)3651983	108	89	6	82.4
[1](111)6182210	46	28	8	60.9
[1](111)3227202	52	35	7	67.3
[1](111)6766673	77	47	6	61
[1](111)9701153	93	91	2	97.8
[1](111)3656497	136	85	6	62.5
[1](111)6530618	86	84	2	97.7
[1](111)7654469	28	27	2	96.4
[1](111)8357183	32	27	2	84.4
[1](111)3825490	132	92	15	69.7
[1](111)2955248	154	83	15	53.9
[1](111)8549969	184	101	20	54.9
[1](111)4414482	52	28	14	53.8
[1](111)3957852	32	30	2	93.8
[1](111)2895747	30	27	3	90
[1](111)3663957	47	28	10	59.6
[1](111)3298333	74	62	6	83.8
[1](111)3652346	76	44	6	57.9
[1](111)7700240	40	38	3	95
[1](111)6321854	42	36	2	85.7
[1](111)4942718	42	34	3	81
[1](111)6981518	51	37	7	72.5
[1](111)6027870	70	38	5	54.3
[1](111)5635320	66	35	2	53
[1](111)7274265	39	36	2	92.3
[1](111)5015686	36	34	2	94.4
[1](111)4217510	68	66	2	97.1
[1](111)4268561	36	35	2	97.2
[1](111)6808696	93	91	3	97.8
[1](111)3656485	187	120	5	64.2
[1](111)8211666	48	34	4	70.8
[1](111)6288290	144	124	4	86.1
[1](111)8911788	55	38	12	69.1
[1](111)8292187	95	93	2	97.9
[1](111)7691443	44	30	3	68.2
[1](111)7837422	36	35	2	97.2
[1](111)4815322	45	42	4	93.3
[1](111)9566595	118	94	2	79.7
[1](111)4071486	320	319	2	99.7
[1](111)2411694	49	36	2	73.5
[1](111)2388500	46	30	7	65.2
[1](111)4338254	60	55	2	91.7
[1](111)4377416	28	27	2	96.4
[1](111)7784142	149	148	2	99.3
[1](111)8455916	63	47	4	74.6
[1](111)3174649	51	26	3	51
[1](111)4403595	133	91	13	68.4
[1](111)2573193	78	74	2	94.9
[1](111)6466755	133	76	11	57.1

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)2389041	194	191	4	98.5
[1](111)7404825	39	38	2	97.4
[1](111)9871657	258	159	18	61.6
[1](111)3144538	182	102	5	56
[1](111)2710680	100	57	11	57
[1](111)2871038	105	87	2	82.9
[1](111)5700960	56	54	2	96.4
[1](111)7502355	96	95	2	99
[1](111)3218051	562	313	5	55.7
[1](111)2468328	80	74	5	92.5
[1](111)5149524	133	72	20	54.1
[1](111)2981736	86	84	3	97.7
[1](111)5596596	43	37	5	86
[1](111)2867770	138	120	12	87
[1](111)4032778	78	77	2	98.7
[1](111)8930186	35	34	2	97.1
[1](111)3656494	199	134	6	67.3
[1](111)9785761	50	48	2	96
[1](111)9419522	98	71	14	72.4
[1](111)5914212	53	50	2	94.3
[1](111)6543169	89	84	2	94.4
[1](111)8165468	30	28	3	93.3
[1](111)7299795	41	29	2	70.7
[1](111)9680364	28	27	2	96.4
[1](111)7961833	91	89	3	97.8
[1](111)7808005	42	39	2	92.9
[1](111)2730181	75	43	8	57.3
[1](111)7660175	53	41	7	77.4
[1](111)7662068	118	78	7	66.1
[1](111)5624401	35	28	8	80
[1](111)3404191	300	187	5	62.3
[1](111)4254392	280	199	5	71.1
[1](111)5578093	60	50	7	83.3
[1](111)8164577	76	74	2	97.4
[1](111)7611834	47	37	2	78.7
[1](111)6404647	112	109	2	97.3
[1](111)9411153	54	33	9	61.1
[1](111)5002824	61	34	2	55.7
[1](111)5496702	47	44	2	93.6
[1](111)8964943	45	28	5	62.2
[1](111)5300110	54	36	8	66.7
[1](111)3656490	112	58	6	51.8
[1](111)7665682	209	128	2	61.2
[1](111)3658078	100	82	8	82
[1](111)3651981	297	160	7	53.9
[1](111)2764952	45	31	6	68.9
[1](111)8481633	106	103	2	97.2
[1](111)3656501	110	62	6	56.4
[1](111)7663561	36	33	4	91.7
[1](111)7174375	47	39	2	83
[1](111)9725738	33	28	2	84.8
[1](111)2981271	60	30	3	50

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)7660579	38	37	2	97.4
[1](111)4177637	100	68	2	68
[1](111)7640953	43	27	8	62.8
[1](111)3475763	551	298	15	54.1
[1](111)5182307	29	28	2	96.6
[1](111)9968613	113	109	4	96.5
[1](111)4254906	199	106	8	53.3
[1](111)6390636	49	35	10	71.4
[1](111)9432189	117	111	4	94.9
[1](111)3302244	52	34	11	65.4
[1](111)9013817	130	87	3	66.9
[1](111)3643951	42	32	6	76.2
[1](111)5231204	30	29	2	96.7
[1](111)4692915	77	44	3	57.1
[1](111)3641705	65	43	11	66.2
[1](111)7252688	64	36	13	56.3
[1](111)2143697	66	64	3	97
[1](111)3845302	61	48	8	78.7
[1](111)6496990	67	46	3	68.7
[1](111)3697328	89	64	17	71.9
[1](111)3413906	242	125	3	51.7
[1](111)3404325	160	85	6	53.1
[1](111)3956133	76	75	2	98.7
[1](111)3903592	62	54	4	87.1
[1](111)9750213	34	33	2	97.1
[1](111)8219950	60	51	3	85
[1](111)4859309	75	62	3	82.7
[1](111)2373931	45	44	2	97.8
[1](111)6658958	104	98	5	94.2
[1](111)6565861	579	300	6	51.8
[1](111)4476800	4269	2403	23	56.3
[1](111)3652353	121	101	8	83.5
[1](111)5811535	58	42	11	72.4
[1](111)5174980	35	27	2	77.1
[1](111)2623209	111	84	9	75.7
[1](111)5841307	80	47	3	58.8
[1](111)8596358	50	33	6	66
[1](111)2910017	178	112	12	62.9
[1](111)4254482	155	100	8	64.5
[1](111)7135036	44	29	10	65.9
[1](111)6824511	205	108	4	52.7
[1](111)6538896	31	29	3	93.5
[1](111)3479198	57	31	3	54.4
[1](111)2225268	55	31	7	56.4
[1](111)2410095	131	75	3	57.3
[1](111)6333598	38	31	5	81.6
[1](111)4694217	84	60	3	71.4
[1](111)7632743	41	36	2	87.8
[1](111)3652341	66	45	6	68.2
[1](111)3713821	57	33	9	57.9
[1](111)4696613	91	55	3	60.4
[1](111)9941886	56	53	4	94.6

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)5064057	27	26	2	96.3
[1](111)7310073	52	51	2	98.1
[1](111)2991704	39	26	6	66.7
[1](111)3033275	646	358	24	55.4
[1](111)8844660	207	171	2	82.6
[1](111)4254040	168	85	6	50.6
[1](111)2486299	43	38	5	88.4
[1](111)2969844	118	96	14	81.4
[1](111)5032114	75	39	14	52
[1](111)5029010	33	27	2	81.8
[1](111)3903047	82	70	4	85.4
[1](111)4101001	64	58	5	90.6
[1](111)3656493	333	204	5	61.3
[1](111)8786438	144	142	2	98.6
[1](111)6979824	60	48	4	80
[1](111)8999437	75	69	2	92
[1](111)2051717	32	30	2	93.8
[1](111)3910561	87	80	2	92
[1](111)4089991	55	53	2	96.4
[1](111)2478777	32	29	2	90.6
[1](111)8233797	101	66	16	65.3
[1](111)9142541	48	43	4	89.6
[1](111)4588852	51	37	8	72.5
[1](111)6452762	79	40	5	50.6
[1](111)4207000	41	26	10	63.4
[1](111)4254382	226	168	7	74.3
[1](111)5347209	306	280	15	91.5
[1](111)8589121	85	47	16	55.3
[1](111)5122018	31	30	2	96.8
[1](111)4151263	172	169	4	98.3
[1](111)6458281	91	55	2	60.4
[1](111)2783485	48	43	4	89.6
[1](111)3053493	196	137	2	69.9
[1](111)3898171	28	27	2	96.4
[1](111)7824732	45	42	3	93.3
[1](111)8922253	137	136	2	99.3
[1](111)3652340	125	95	5	76
[1](111)4218856	58	57	2	98.3
[1](111)9150873	111	103	3	92.8
[1](111)9772478	48	32	2	66.7
[1](111)5869652	119	118	2	99.2
[1](111)2142152	49	44	3	89.8
[1](111)6257356	45	30	2	66.7
[1](111)3751000	36	29	5	80.6
[1](111)6495114	42	38	4	90.5
[1](111)3404813	88	61	5	69.3
[1](111)3919825	87	84	4	96.6
[1](111)2566852	119	118	2	99.2
[1](111)6864984	95	90	5	94.7
[1](111)3652363	117	60	5	51.3
[1](111)9775041	41	37	2	90.2
[1](111)9051339	39	37	3	94.9

External Number	Calls	Max Day	Num Days Called	% Max
[1](111)9190724	46	45	2	97.8
[1](111)9494773	43	28	2	65.1
[1](111)4874346	73	72	2	98.6
[1](111)7579060	39	35	4	89.7
[1](111)3298334	84	61	5	72.6
[1](111)3144599	132	115	5	87.1
[1](111)6551446	86	49	9	57
[1](111)5725270	53	50	3	94.3
[1](111)7134667	113	78	11	69
[1](111)9347046	77	49	13	63.6
[1](111)7598730	157	155	2	98.7
[1](111)5176822	51	42	4	82.4
[1](111)3298328	114	79	3	69.3
[1](111)4092368	61	55	2	90.2
[1](111)4254380	109	64	6	58.7
[1](111)5297559	43	36	6	83.7
[1](111)5128820	47	46	2	97.9
[1](111)9680660	396	269	17	67.9
[1](111)4697784	73	47	2	64.4
[1](111)8451038	93	90	3	96.8
[1](111)2343767	35	31	3	88.6
[1](111)9722730	42	38	2	90.5
[1](111)4569713	82	62	3	75.6
[1](111)9410926	92	69	11	75
[1](111)4422270	47	39	6	83
[1](111)4950408	125	77	18	61.6
[1](111)6535516	639	323	3	50.5
[1](111)2158341	55	28	14	50.9
[1](111)4837933	54	42	3	77.8
[1](111)5635767	54	48	7	88.9
[1](111)3656557	444	325	6	73.2
[1](111)6015356	81	74	3	91.4
[1](111)7494793	32	29	3	90.6
[1](111)4251917	73	70	4	95.9
[1](111)7730675	28	27	2	96.4
[1](111)3361257	3659	3647	5	99.7
[1](111)9494821	47	34	3	72.3
[1](111)3121975	28	26	2	92.9
[1](111)2543218	28	26	2	92.9
[1](111)2545784	210	126	2	60
[1](111)3652349	126	77	6	61.1
[1](111)4596535	137	136	2	99.3
[1](111)4053850	50	42	2	84

High Call Distribution Callers (Spread)

High Calls (25+) / Low Avg Duration (<1.5m) Callers (Low Value Calls)

SOURCE	CALLS	DURATION_M	SPREAD	AVG_DURATION	PERC_SPREAD	
[1](111)9494773	28		6.2	28	0.2	100
[1](111)7611834	37		6.9	37	0.2	100
[1](111)7909637	29		7.5	29	0.3	100
[1](111)8356468	32		8.2	32	0.3	100
[1](111)8629324	34		8.6	34	0.3	100

Terminated Callers

External Number	Directory Lookup	Calls
[1](111)3289693	Fax Spammer	55063
[1](111)2439132	Fraud	15976
[1](111)2533417	Spammer	10215
[1](111)2484850	Spammer	48122
[1](111)3289692	Fax Spammer	68810
[1](111)2484872	Fraud	50791
[1](111)3127195	Spammer	3119
[1](111)6974059	Fraud	2452
[1](111)2760106	Spammer	44805
		1980

ETM Firewall Rules

FW_POLICY_NAME	FW_RULE_COMMENTS	CALLS
Customer FW	DEFAULT ALLOW	2204838
Customer FW	Negative Value Callers	310412
Customer FW	Whitelist Allow rule for all valid customer numbers so they are never blocked	21114
Customer FW	Customer-Specific Inbound Harassing Callers	336
Customer FW	DEFAULT EMRG	26
Customer FW	DEFAULT ALLOW,Alert on any calls exceeding 12 hours in duration	5

Negative Value Callers List - Top Callers

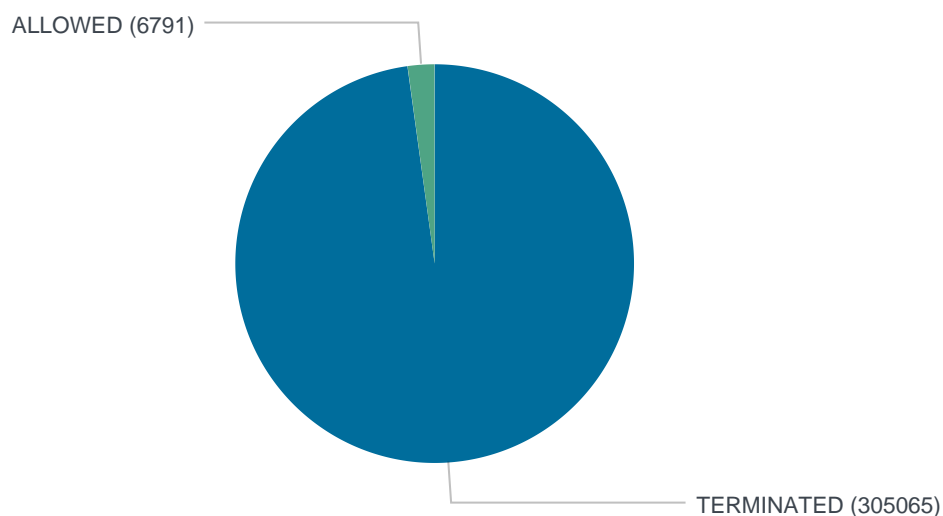
SOURCE	CATEGORY	CALLS	DURATION_M	SPREAD	TERM_STATUS
[1](111)4161300	Non-profit	111		0	12 TERMINATED
[1](111)4838314	Fraud	240		0	4 TERMINATED
[1](111)2152900	Debt Collector	3		0	1 TERMINATED
[1](111)7776116	Debt Collector	2		0	1 TERMINATED
[1](111)4969870	Fraud	18		0	3 TERMINATED
[1](111)3127195	Spammer	3119		0.3	156 TERMINATED
[1](111)8205237	Fraud	148		0	14 TERMINATED
[1](111)3824871	Debt Collector	246		0	3 TERMINATED
[1](111)9001370	Debt Collector	63		0	2 TERMINATED
[1](111)6787986	Debt Collector	29		0	4 TERMINATED
[1](111)4192780	Fraud	1		0	1 TERMINATED
[1](111)4904008	Fraud	1		0	1 TERMINATED
[1](111)7332767	Non-Profit	21		0	3 TERMINATED
[1](111)7182432	Debt Collector	5		3.7	1 ALLOWED
[1](111)4335039	Debt Collector	1		0	1 TERMINATED
[1](111)2760106	Spammer	44805		0.2	273 TERMINATED
[1](111)6506514	Spammer	704		0	42 TERMINATED
[1](111)8019078	Fraud	367		0	8 TERMINATED
[1](111)5894440	Fraud	823		0	27 TERMINATED
[1](111)5992600	Spammer	29		0	4 TERMINATED
[1](111)8489380	Debt Collector	13		0	2 TERMINATED
[1](111)6182247	Debt Collector	21		0	1 TERMINATED
[1](111)2666932	Debt Collector	14		2.1	3 ALLOWED
[1](111)6380175	Debt Collector	1		1.1	1 ALLOWED
[1](111)6974059	Fraud	2452		0	51 TERMINATED
[1](111)8363870	Fraud	147		0	125 TERMINATED
[1](111)5423012	Spammer	3357		8573.2	352 ALLOWED
[1](111)3733000	Spammer	8		16.3	5 ALLOWED
[1](111)3289692	Fax Spammer	68810		0	225 TERMINATED
[1](111)9806126	Fraud	54		0	3 TERMINATED
[1](111)9556600	Debt Collector	8		0	2 TERMINATED
[1](111)3945975	Fraud	38		0	5 TERMINATED
[1](111)2752273	Fraud	2		0	1 TERMINATED
[1](111)6996000	Spammer	1		2.6	1 ALLOWED
[1](111)5881659	Fraud	96		0	4 TERMINATED
[1](111)2439132	Fraud	15976		0.1	250 TERMINATED
[1](111)3289693	Fax Spammer	55063		0	231 TERMINATED
[1](111)2484872	Fraud	50791		0.1	327 TERMINATED
[1](111)2533417	Spammer	10215		0	199 TERMINATED
[1](111)4993568	Spammer	510		0	4 TERMINATED
[1](111)3417788	Debt Collector	3		0	2 TERMINATED
[1](111)7329194	Spammer	29		0	5 TERMINATED
[1](111)3472683	Fraud	13		0	1 TERMINATED
[1](111)7461250	Spammer	10		0	1 TERMINATED
[1](111)9357733	Fraud	2		0.9	2 ALLOWED
[1](111)7257091	Spammer	34		0	3 TERMINATED
[1](111)4464905	Debt Collector	17		0	3 TERMINATED
[1](111)2725543	Debt Collector	20		0	1 TERMINATED
[1](111)6738490	Fraud	291		0.1	25 TERMINATED
[1](111)9885047	Spammer	684		0	12 TERMINATED

SOURCE	CATEGORY	CALLS	DURATION_M	SPREAD	TERM_STATUS
[1](111)2224227	Debt Collector	503		0	6 TERMINATED
[1](111)8258852	Spammer	53		0	5 TERMINATED
[1](111)2920500	Spammer	15		0	4 TERMINATED
[1](111)5850144	Spammer	42		0	10 TERMINATED
[1](111)5361584	Debt Collector	6		0	2 TERMINATED
[1](111)3219637	Debt Collector	51		0	12 TERMINATED
[1](111)9452000	Fraud	21		0	10 TERMINATED
[1](111)4303876	Spammer	85		0	2 TERMINATED
[1](111)3907586	Debt Collector	86		0	2 TERMINATED
[1](111)2484850	Spammer	48122		0.1	324 TERMINATED
[1](111)3124893	Debt Collector	46		0	5 TERMINATED
[1](111)7480240	Fraud	7		0	3 TERMINATED
[1](111)3301897	Fax Spammer	3403		4172.1	262 ALLOWED

Negative Value Callers List (by Category)

CATEGORY	calls
Fax Spammer	127276
Spammer	111822
Fraud	71488
Debt Collector	1138
Non-profit	111
Non-Profit	21

Negative Value Callers List (by Disposition)



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